Patient Benefits

Patients have a unique opportunity to experience a complete oral health care rehabilitation at the LSUHSC School of Dentistry. In addition to services offered by dental hygienists and general dentists, patients also have access to on-site specialists in prosthodontics, endodontics, oral surgery, oral pathology, orthodontics, periodontics and pediatric dentistry.

Furthermore, the school program offers reduced fees, ample free parking in a designated area, as well as numerous convenient handicap parking spaces for patients with ambulatory difficulties.

Contact Information

If you have questions concerning your status as a patient, please call Patient Admissions at 619-8770.

After-Hours Care

In the event of a dental emergency during non-clinic hours, please contact your student dentist first. If you cannot reach your student dentist, please call 456-5322.
Welcome
The faculty, students and staff of the Louisiana State University Health Sciences Center School of Dentistry strive to provide the highest quality oral health care in a friendly, educational setting.

**Patient Responsibilities**

To be accepted in the program, a patient must agree to the following:

- All fees must be PAID at the TIME OF SERVICE. Fees at a teaching facility are offered at reduced, reasonable rates. Failure to pay at the time of service will result in patient dismissal from the program.
- You must have your own telephone number so that the students can reach you personally.
- Each patient must attend at least two half-day appointments per month with his or her assigned student.
- Patients must be prompt for all appointments. Chronic tardiness, missed appointments or lack of availability for appointments will result in dismissal from the program.
- Patient participation in the dental school clinic process can be slow. As this is a teaching facility, treatments will generally take longer than in private practice.

**Patient Rights**

All of our patients are entitled to:

- information concerning their current dental health.
- a clear explanation of recommended treatment alternatives that may be available and the consequences of no care.
- quality of care equal to the standards of care for the profession.
- advance knowledge of the estimated cost of treatment.
- treatment provided with respect, consideration, and confidentiality.
- answers to questions about their treatment.
- give consent for procedures to be performed.
- confidentiality about their medical or dental health and information contained in their patient record.
- emergency care provided either at the School of Dentistry or at a designated off-campus site after hours.
- incremental treatment with total care as the ultimate goal.
- access to a patient advocate.

Payments are accepted by cash, check, VISA and MasterCard.